



STABILIZATION

Help • Resources • Hope

PREVENTION



Letter from the President of the Board of Directors

Dear Friends,

As we reflect on the past year, I would like to express what an honor it has been to serve on the board for House of Neighborly Service (HNS) the last 2 years. Our hope is that you celebrate with us as this review highlights the impactful work accomplished through the support of our donors and the dedication of our amazing volunteers and staff.

In the face of unprecedented economic challenges that have resulted in exponential increases in HNS services, we have demonstrated resilience and commitment to our mission. From the various programs and services offered through our 20 Life Center partners, we provided essential support to those in need, ensuring that the spirit of neighborly service thrived even in seemingly difficult times.

Thanks to the generosity of donors and our community partners, we have maintained the fiscal health necessary to sustain our programs and expand our reach to more individuals and families. We are looking forward to expanding our presence in the community through the Berthoud Life Center Capital Campaign and the Inspiring Hope Campaign!

As we look ahead, we recognize that the economic challenges persist, and our work is more crucial than ever. Our unwavering focus is on fostering individual and community stability, preventing adverse circumstances, and enhancing overall wellness for our clients.

Again, I extend my deepest gratitude to our dedicated staff, volunteers, donors, and community partners for their unwavering commitment and steadfast support to HNS during these trying times. Together, we have made a positive difference, and I am confident that our collective efforts will continue to create a kinder, more neighborly community.



Bryant Robertson
2023 Board of Directors President



2023 Board of Directors

BRYANT ROBERTSON
Board President
Senior Business Operations Manager, Amazon

HOWARD WENGER
Thompson School District Principal, Retired

CHRISTOPHER SAY
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Business Owner, Vacation Rentals

BRONYA WILCKEN
Secretary
Realtor, Premier Lifestyle Realty

TIM STRONG
(not pictured)
Construction Consultant, Strong Consultants

BEN ASTE
Business Owner, Uncle Benny's

CHERRI HOULE
(not pictured)
Executive Director, House of Neighborly Service

KEVIN COX
Business Owner, Corkat Data Solutions
Pastor, Calvary Chapel Loveland

Connect With Us!

WWW.HONSERVICE.ORG

House of Neighborly Service - Loveland
1511 East 11th Street
Suite 100
Loveland, CO 80537
(970) 667-4939

House of Neighborly Service - Berthoud
P.O. Box 203
375 Meadowlark Drive
(hosted at Grace Place)
Berthoud, CO 80513
(970) 532-0161



Founding Story

House of Neighborly Service (HNS) was founded in 1961 by the Loveland Council of Churches with the vision of creating one central location to meet the emergency needs of those facing crisis. The goal was to pool resources, create accountability, and engage the entire community. Over the past six-plus decades, HNS has constantly evolved to better serve the emerging needs of the community—including the creation of a 2nd site in Berthoud in 1989. New programs have been added and the services expanded to welcome higher numbers of people seeking help, new community partnerships created to close service gaps, and daily operations adjusted to allow for a continuation of critical services under challenging circumstances such as the pandemic, inflation, and economic uncertainty.

Today

Even as the programs evolved, the overall mission has remained the same. To that end, HNS provides preventative services through basic needs assistance including food, clothing, utility assistance, parent and child education, case management/family navigator support, homeless services, and more. The intent is to give help and resources, while also offering long-term support to help move the individual/family toward stability and self-sufficiency in the future. Offering a safety net, while working together to create a network of support, allows a new path to emerge towards stability that can have a lasting impact and move future generations out of poverty.

Missions

House of Neighborly Service (HNS) assists and advocates for people challenged by the effects of poverty or situational crisis. HNS provides basic needs assistance to stabilize households and prevent further crises.

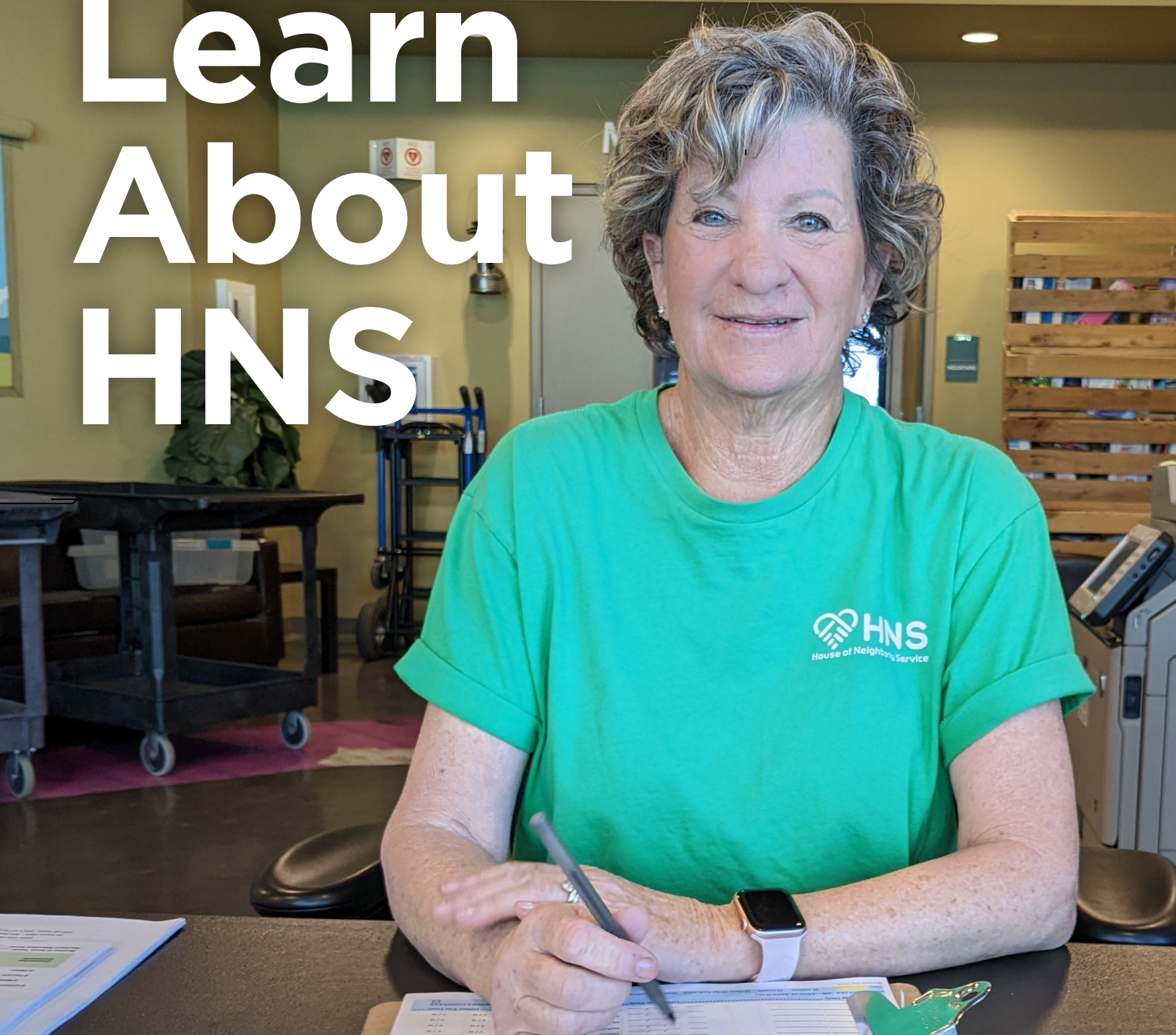
The Life Center, owned and operated by HNS, is home to non-profit organizations and ministries collaboratively working to strengthen individuals and families, change lives, and positively impact our community.

Vision

Together, we are creating a kinder more neighborly community through help, resources, and hope.

“*Love the Lord your God with all your heart, soul, and mind...and love your neighbor as yourself.*” - Matthew 22: 37, 39

Learn About HNS



Providing *Help* for today... and *Hope* for tomorrow

Food, water, clothing, sleep, and shelter are the bare necessities for anyone's survival (Abraham Maslow's Hierarchy of Needs). For many people, these basic needs cannot be met without the aid of charitable organizations like House of Neighborly Service.



“We couldn’t afford where we were staying...and [an HNS staff member] helped me get into this program that I am extremely grateful for because it got me into my house!

[Family Promise] is just a really great program to get your life back together. If you take advantage of the opportunities, you could really get somewhere.” - Tiffany, mom of Jason and Taylor

House of Neighborly Service Programs

FOOD

The HNS food pantry is often the most immediate assistance that an individual or family could receive. Food baskets include groceries for up to 7 days of meals and can often meet unique dietary needs. Also, to accommodate those without kitchen access, food baskets that do not require cooking or refrigeration are available. Each basket may include hygiene items and pet food as needed and available.

CRISIS PREVENTION

HNS partners with utility providers, pharmacies, and gas stations to help meet a client’s urgent needs. These services stabilize households, prevent utility shut offs, ensure vital prescriptions are obtained, and help with transportation assistance (bus passes and fuel).

FAMILY NAVIGATORS

In an effort to prevent at-risk families from entering the child welfare system, families work with a Family Navigator for crisis prevention and to address barriers that are preventing them from optimal function.

CLOTHING PROGRAM

The clothing program is available for all qualifying HNS clients to access free clothing, shoes, and small household items year-round. The clothing program is stocked primarily by community donations. Supplies and items vary based upon availability as provided through the generosity and capacity of our community.



“ *Amazing staff, I have never had so many kind and caring, non-judging people be so helpful. They are very attentive and easy to communicate with. I can't thank you enough for your kindness and help. I would not have known what to do if I didn't get your help. Thank you so much!!*

- HNS Client

FAMILY PROMISE OF LARIMER COUNTY

A program of HNS, Family Promise of Larimer County supports families with children that are experiencing homelessness. Family Promise's top priorities are shelter, stability, and sustainable employment. This program works to develop solutions that address and overcome barriers to housing, with the goal of moving from homelessness toward self-sufficiency. Families are encouraged to apply and engage with one or more arms of the program: Shelter Program, Bridge Housing, and/or the Day Center. Educational courses, Keys to Good Tenancy, and New Beginnings Financial Course are available to all HNS clients and required for families participating in the Shelter and Bridge Housing Programs.

GUIDING CONNECTIONS (FORMERLY 137 HOMELESS CONNECTION)

Guiding Connections serves the adult homeless population in Loveland to stabilize and address immediate and future needs. Individuals are connected with vital programs, resources, and case management as well as given encouragement and support while working toward stabilization.

In November of 2023, Guiding Connections, along with partnering churches, launched Loveland SafeLot Parking, a program serving those who are living in their vehicles.

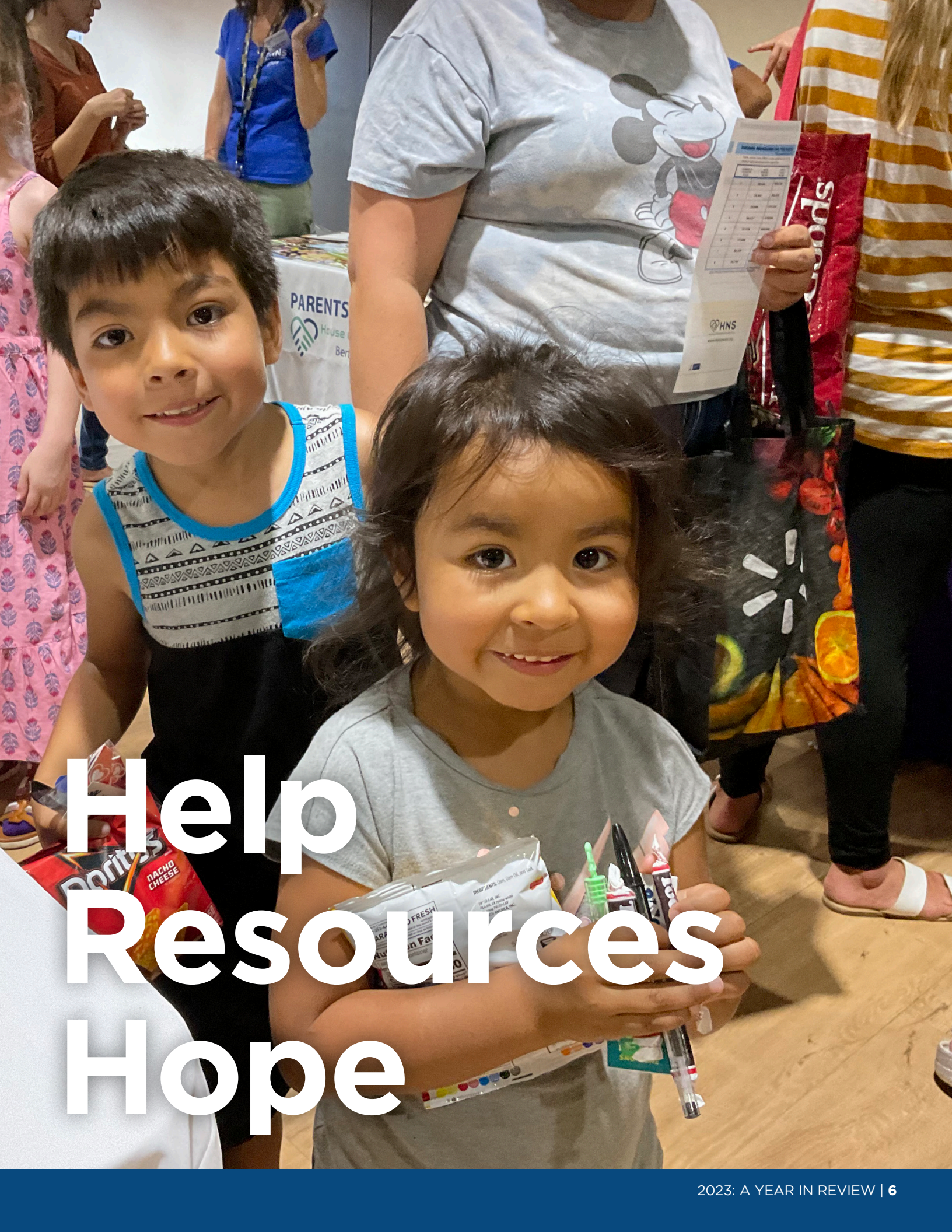
Additionally, Guiding Connections played a key role in housing Loveland's most chronically and vulnerable homeless individuals at the new Saint Valentine Apartments, a permanent support housing program that is owned and operated by Catholic Charities.

PARENTS AS TEACHERS (PAT)

PAT is a free parent education and home visiting program aimed at creating a healthier family system through education and support. It serves families with children birth to age 5 or families who are expecting a child. Parents learn about each stage of their child's development, activities to use with their child, and receive support for parenting questions and concerns.

WRAP-AROUND SERVICES

HNS maintains a birthday closet for children, sponsors holiday programs, screening for City of Loveland and Town of Berthoud Parks and Recs scholarships for youth and seniors, referrals to eye glass programs, provides after school tutoring (Berthoud) and makes hundreds of referrals to partner agencies.



Help Resources Hope

The Impact of Your Donations

6,605 (2,711 new)
Residents in Need (unduplicated)

Stabilization and Crisis Prevention

FOOD PROGRAM

Loveland and Berthoud

- Distributed 8,998 food baskets
- Providing groceries for up to 324,050 meals
- Valued at \$668,849.52
- 388,861 pounds of food distributed

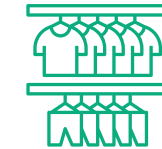


Food Program

UTILITIES

Loveland and Berthoud

- Prevention of 753 utility shut-offs
- \$266,014 total assistance



Clothing

CLOTHING

Loveland

- 121,010 items were distributed
- 4,010 individuals received clothing

TRANSPORTATION

Loveland and Berthoud

- 495 Households received a total of \$17,840 in fuel assistance for medical and/or job-related needs
- 1,064 COLT bus tokens distributed



Utilities

PRESCRIPTION ASSISTANCE

Loveland and Berthoud

- 56 people received prescription assistance
- \$3,040 total assistance



Prescription Assistance

Family Support

PARENTS AS TEACHERS (PAT)

Loveland and Berthoud

- 63 households received parent education
- Serving 151 children ages 0-5

FAMILY NAVIGATORS

Loveland and Berthoud

- 71 at-risk families received support
- 158 children were served



Transportation

63,756

Individuals Served (duplicated)



**Family
Promise**



**Back to
School**



**Family
Support**



**Holiday
Programs**



**Homeless
Programs**

Homeless Programs

FAMILY PROMISE OF LARIMER COUNTY

(families with children only)

Loveland

- 177 people, including 96 children, received services through:
 - The Shelter Program - 878 shelter nights provided
 - Bridge Housing Program - 2,463 shelter nights provided
 - The Day Center
 - Basic need services
 - Case management

GUIDING CONNECTIONS

formerly 137 Homeless Connection (adults only)

Loveland

- 489 people received services, including but not limited to:
 - Hygiene kits, supplemental food bags, clothing, and other resources.
- 289 received assistance with housing resources and VI-SPATS
- 8 partner churches in conjunction with Loveland SafeLot Parking

Wrap Around Services

Loveland

- 500 children received back to school supplies
- 332 children received birthday gifts
- 141 people received Chilson Recreation Center Youth Scholarship or Discounted low-income program
- 141 Loveland households received Thanksgiving Food Baskets

Berthoud

- 20 youth received a Berthoud Recreation Center scholarship
- 40 children received birthday gifts
- 76 Berthoud households received Thanksgiving Food Baskets

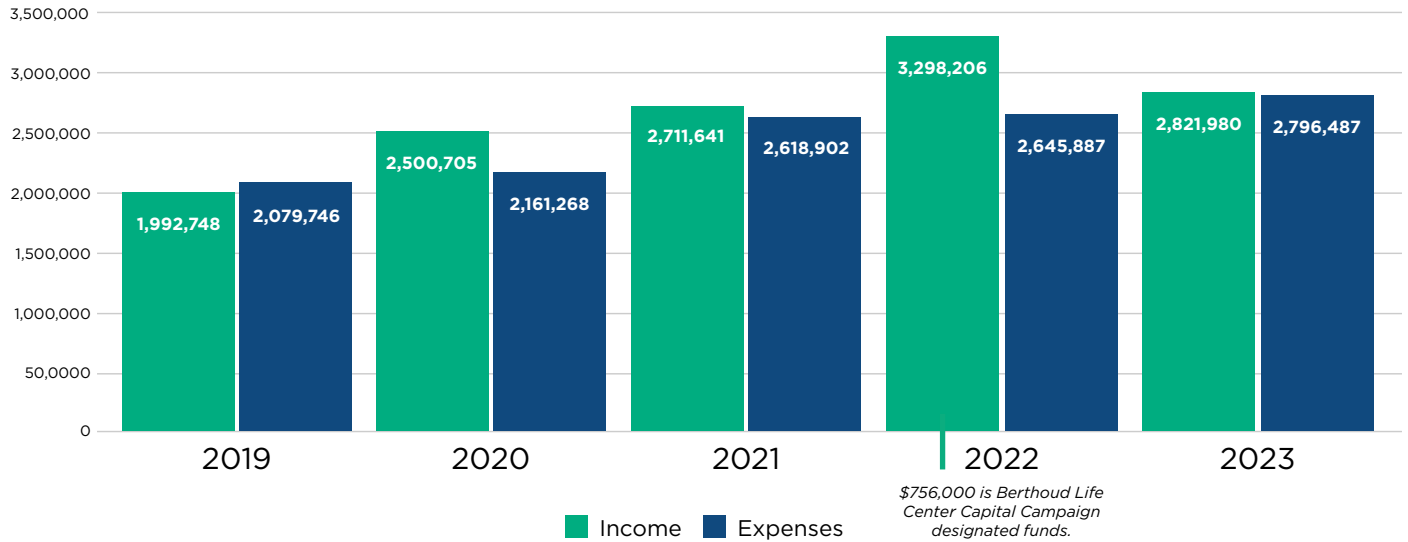
HNS Christmas Program

- 2,370 toys were given for 790 children
- 95 households in Berthoud received Christmas Food Baskets
- 306 households in Loveland received Christmas Food Baskets
- 50 Holiday gift cards were distributed for teens and food in Loveland

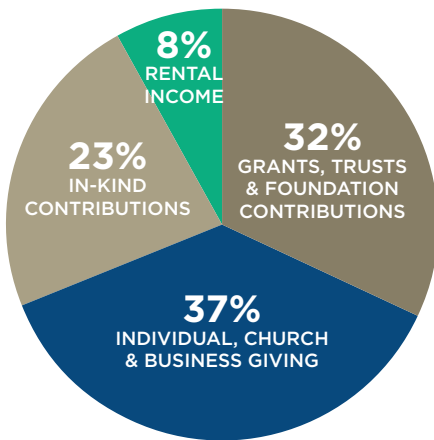
Financial Report

Thanks to the community support, HNS has been able to grow and meet increasing needs for families and individuals over the past four years. We are looking forward to continuing to serve the individuals and families in need with the support of our donors.

Income and Expenses 2019-2023



FYE June 2023



Revenue
2022-2023

REVENUE 2022-2023

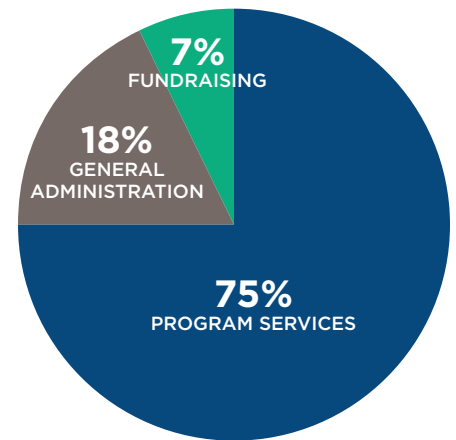
Grants, Trusts & Foundation Contributions	913,757
Individual, Church & Business Giving	1,035,714
In-kind Contributions	648,121
Rental Income	224,388

Total Revenue **\$2,821,980**

EXPENSE 2022-2023

Program Services	2,090,537
General Administration	510,751
Fundraising	195,199

Total Expense **\$2,796,487**



Expense
2022-2023

The HNS Team

The HNS Team, including staff and volunteers, dedicate themselves to excellent service in the programs provided at HNS in Loveland and Berthoud. Our staff and volunteers are our greatest asset in providing stabilizing and preventative services to people that are struggling.

- **STAFF:** 19 full time, 16 part time, 6 are bilingual
- **VOLUNTEERS:** 201 volunteers invested **14,279.45** hours valued at **\$490,641.90**

Volunteers

Volunteers are the backbone of HNS, and their dedication and hard work does not go unnoticed. We are grateful to these individuals who give their time, energy, and resources to make a positive impact.

Without volunteers, many important services and programs at HNS would not be possible. From packing food baskets to making sure that each person in need of services feels welcomed, volunteers play a vital role.

We want to express our deepest appreciation and thanks for each volunteer. Their selflessness, kindness, and generosity inspire us all, and we are truly grateful for each contribution. Our volunteers are making a difference in the lives of others.

2023 Milestone Volunteers:

5 YEARS

Betsy Abegg
Sheila Berg
Eric Blumlein
Nancy Bronson

Maria Brouwer
Michael Doran
Cindy Kinyon
Terry Kinyon

Tara Heil
Ted Heil
Camilla LoJeske
Denise Moore

Nancy Scantlin
Debra Sowder
Patricia Warner

10 YEARS
Pam Leamons

15 YEARS
Carol Morganti



25 YEARS
Cori Kittelson



Rope For Hope 2023

On September 23rd, fifty-five people rappelled over the wall of the 6-story parking garage at The Foundry in downtown Loveland. Why? For the thrill (of course) and to support the mission of HNS: to assist and advocate for people challenged by the effects of poverty or situational crisis in Loveland, Berthoud, and the surrounding area.

Each participant raised at least \$1,000 for the fundraiser, aptly named Rope for Hope, led by Over the Edge Global. The event brought in more than \$132,300 (goal was \$120,000) which benefited the programs and services of HNS. Thank you to those who came out to enjoy the festivities and cheer on the rappellers and the Rope for Hope Cornhole Tournament participants.

Rope for Hope 2023 was presented by: Ben Emslie REMAX Real Estate Group

Treasure Exchange

Have you heard?! Treasure Exchange is a thrift store, owned and operated by HNS, that is open to the public to shop at low-cost for clothing, jewelry, purses, shoes and home décor. The store is stocked by community donations from the overflow of the Clothing Program, which is still free for HNS clients.

Income generated from Treasure Exchange supports the programs and services of HNS. Hours are Monday-Wednesday, 10am to 4pm; Thursday 11am-6pm, located at the Life Center, 1511 E. 11th Street, Loveland.




2023 Top Shots


HERE ARE SOME OF THE POSTS YOU LIKED MOST IN 2023.
THANK YOU FOR LIKING, LOVING, COMMENTING, AND SHARING!



Thank You Rodriguez Family
For your donation to the HNS Client Birthday Closet



 @HouseOfNeighborlyService
@houseofneighborlyserviceberthoud
@TreasureExchangeThriftStore

 @honservice
@TreasureExchange_Loveland

Ways to Give

House of Neighborly Service is grateful for the generosity of our donors. In addition to cash, check or online donations, we also accept gifts of non-cash assets which include stock, bonds, real estate and more. Here are a few giving options.



Online

Give safely, instantly and conveniently through your checking, savings or credit card at honservice.org.



Stock and Other Non-Cash Assets (Planned Giving)

With a gift of stock, publicly traded securities or cryptocurrency, potentially save on income tax and capital gains tax.



Employer Matching Gifts

Employee match programs are a benefit companies offer to encourage and reward giving among their staff. Think of this as free money you are empowered to employ on behalf of your community. Your gift to HNS can be worth two to four times as much as you donate.

A Note of Thanks from our Director

“*My heart is flooded with gratitude as we look over all that has been done in 2023. None of this work could be possible without the countless donors and volunteers. Thank you!* - Cherri Houle, Executive Director



Monthly Donation

When you spread out your donations over time, you can make a larger impact than you might be able to with a one-time gift. Monthly giving can also be more manageable, as you can set up automatic payments at honservice.org.



Donor Advised Funds (DAF's)

DAF's can be easily set up through your financial institution or a community foundation to serve as a flexible charitable giving option. Giving through your donor-advised fund is a powerful way to help HNS. For more information on how to establish a DAF, contact your financial advisor or community foundation.

We recommend you consult with your tax professional or financial advisor when making large financial decisions. We're also here to help answer questions you may have, so please contact Development at contact@honservice.org or call (970) 667-4939.

As always, thank you for caring and pursuing a life of generosity and kindness. Together, we can create a kinder, more neighborly community!

Contributions to HNS of \$250 or more per year may qualify for the Homeless Contribution **25% Tax Credit**. As a Colorado taxpayer, HCTC **benefits** you in several ways:

- It decreases the amount of taxes you owe (a credit against the state tax you owe).
- It gives you an opportunity to invest in your community.

Life Centers

The Life Centers in Loveland and Berthoud follow the nationally recognized bundled-services model for social service delivery. This model was born out of the realization that programs built to help people climb out of poverty were often underutilized due to scheduling conflicts, transportation barriers, and a lack of awareness that the program existed. The integrated, co-located services at the Life Center solve those issues! People in need of help and resources are welcomed to a central place for services.

Along with the help offered at HNS, there are many other resources available at each Life Center where partner agencies and nonprofits are working together through:



The Life Center is a place where:

- Children, seniors, individuals, and families get the help and support they need.
- Social service agencies and ministries share the same goals under the same roof: fostering growth and wellness for individuals and families in the community.
- Volunteers contribute their time, resources, and talents to help others.
- Community members gather to socialize, learn, and create.

LOVELAND LIFE CENTER PARTNERS

- House of Neighborly Service
- IVXX Fire Hub: Loveland
- Birthline of Loveland
- Children's Speech & Reading Center
- Church at Loveland
- Department of Human Services: Children, Youth, and Family Division
- Kingdom Way Ministries
- Larimer Health Connect
- Neighbor to Neighbor
- Nightlight Christian Adoptions
- Safe Families for Children Alliance
- Sozo Freedom Steps Ministry
- St. Matthew's Medical Clinic
- St. Raphael Counseling
- Starfish Ministries
- This Restored Heart
- Treasure Exchange
- Little Willows
- Volunteer Income Tax Assistance

MOBILE PARTNERS

- English Second Language Classes
- He Will Restore Ministries (youth focus)
- Larimer County Pro Bono Legal Program
- Safe Kids Larimer County – Car Seat Class
- Sunrise Medical Mobile Unit

BERTHOUD LIFE CENTER PARTNERS

Hosted at Grace Place

- House of Neighborly Service
- BridgePoint Counseling
- Gateway Natural Medicine
- United Healthcare (Medicaid/Medicare)



Berthoud Life Center

The planned Berthoud Life Center will bring new possibilities for community-building and enriching life experiences for all residents in this rural – but thriving – town. House of Neighborly Service is continuing a capital campaign to build a 20,000 square foot building that will become a hub of services and community supports for the town of Berthoud. This center will be owned and operated by HNS and exemplifies the commitment to creating a community that works for everyone and is built on strategic partnerships with other non-profits, businesses, and stakeholders with the shared goal of opening doors to a better future for all.

Currently, the Berthoud Life Center operates two days per week in a graciously donated space at Grace Place. With a 529% increase in service visits since 2018, there is a pressing need to move the capital project forward. The new site will provide much-needed space for existing services, allow for program expansion and increased hours of operation, while also offering affordable space for up to 10 other non-profits to create a seamless experience for people needing help from multiple agencies.

Large community rooms will provide open space for youth, seniors, veterans and others to gather to engage in healthy activities, peer support, and educational endeavors. Event space will be open for businesses, social gatherings, arts and entertainment, with the ultimate goal of bringing people together to celebrate life and create a sense of belonging and inclusion. Creating a safe space where anyone can receive needed supports, explore resources, volunteer, learn new skills, and also join their neighbors in community activities can help break down barriers and bridge social gaps—all in keeping with HNS’s overarching goal of “Creating a kinder, more neighborly community.”



JOIN A LEGACY BUILD

Scan the code to learn more, or visit lifecenternoco.org.



House of Neighborly Service
1511 E 11th St., Suite 100
Loveland, CO 80537

