

NEIGHBORLY TIMES

HOUSE OF NEIGHBORLY SERVICE

ANNUAL REPORT 2022



2022: A YEAR IN REVIEW



Letter from the President of the Board of Directors

It has been an honor to serve House of Neighborly Service as a board member for the last five years. I have learned so much and been so blessed by the amazing staff, now led by Executive Director Cherri Houle, and the loving service of our many volunteers. Each of them approach our clients and all the tasks related to serving them with kindness and honor. HNS has a culture of respect for each other, our clients and community that reflects their stated purpose of providing help, resources, and hope to people in need.

While 2022 saw the conclusion of the pandemic, HNS Loveland and Berthoud have encountered a continual increase in new families needing assistance and overall needs in our communities. Staff and volunteers, including the Board of Directors, have committed their time and resources to meet those growing needs. Families who have never before sought assistance have come forward in order to meet the growing challenges of rising inflation. Our mission is to provide a hand up that allows families to stay in their homes and that is only possible through the joint efforts of HNS and our generous donors.

Integrity and accountability are corner stones in the foundation of HNS. As a donor myself, I appreciate our BBB rating, Berthoud Chamber of Commerce 2022 Non-Profit of the Year and Reporter Herald Readers' Choice Loveland Nonprofit of the Years.

Thank you!

Camilla

Camilla LoJeske
2022 Board of Directors President

“ You all are always very kind, thank you for your help for my family.” Olivia M.

2022 BOARD OF DIRECTORS

CAMILLA LOJESKE
Board President
Educator, Retired

BEN ASTE
Uncle Benny's

KEVIN COX
Vice President
CorKat Data Solutions

PAUL HERNANDEZ
Independent Financial

CHRISTOPHER SAY
Treasurer
Sigil Group, LTD

HOWARD WENGER
Educator, Retired

BRYANT ROBERTSON
Secretary
Amazon

BRONYA WILCKEN
Premiere Lifestyle Realty



Pictured left to right: Katherine Stover, Camilla LoJeske, Bryant Robertson, and Erin Becerra.

CONNECT WITH US!

WWW.HONSERVICE.ORG

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Loveland, CO 80537
(970) 667-4939

House of Neighborly Service - Berthoud
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Berthoud, CO 80513
(970) 532-0161



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@honservice
@TreasureExchange_Loveland



“ Love the Lord your God with all your heart, soul, and mind... and love your neighbor as yourself.” Matthew 22:37,39

Founding Story

House of Neighborly Service (HNS) in Loveland was founded in 1961 by the Loveland Council of Churches with the united vision of creating one central location to meet the emergency needs of individuals and families facing crises. Their plan was to pool their resources, create a place of accountability, and invite the entire community to be involved in serving the basic needs of our struggling neighbors.

In 1989, House of Neighborly Service opened a second office in the rural community of Berthoud.

While we still meet individuals' basic needs, we have evolved to offer much more. HNS began to realize the need for a bigger space that could reach more people in a more central location. Through this realization, The Loveland Life Center was born. In 2014, HNS worked hard alongside community stakeholders to secure and renovate a 62,000 square foot building that is home to 22 local non-profits that share a common mission of collaboratively working to strengthen families, change lives, and positively impact our community.

Currently, we are in the early stages of a capital campaign to build a Life Center in their small community. Our goal is to build this debt free and provide an incredible resource to Berthoud residents.

HNS is a BBB Accredited Charity.

Missions

House of Neighborly Service (HNS) assists and advocates for people challenged by the effects of poverty or situational crisis. HNS provides basic needs assistance including food, clothing, utility, transportation, and prescription assistance, parent and child education, homeless services, and more.

The Life Center is home to non-profit organizations and ministries collaboratively working to strengthen individuals and families, change lives, and positively impact our community.

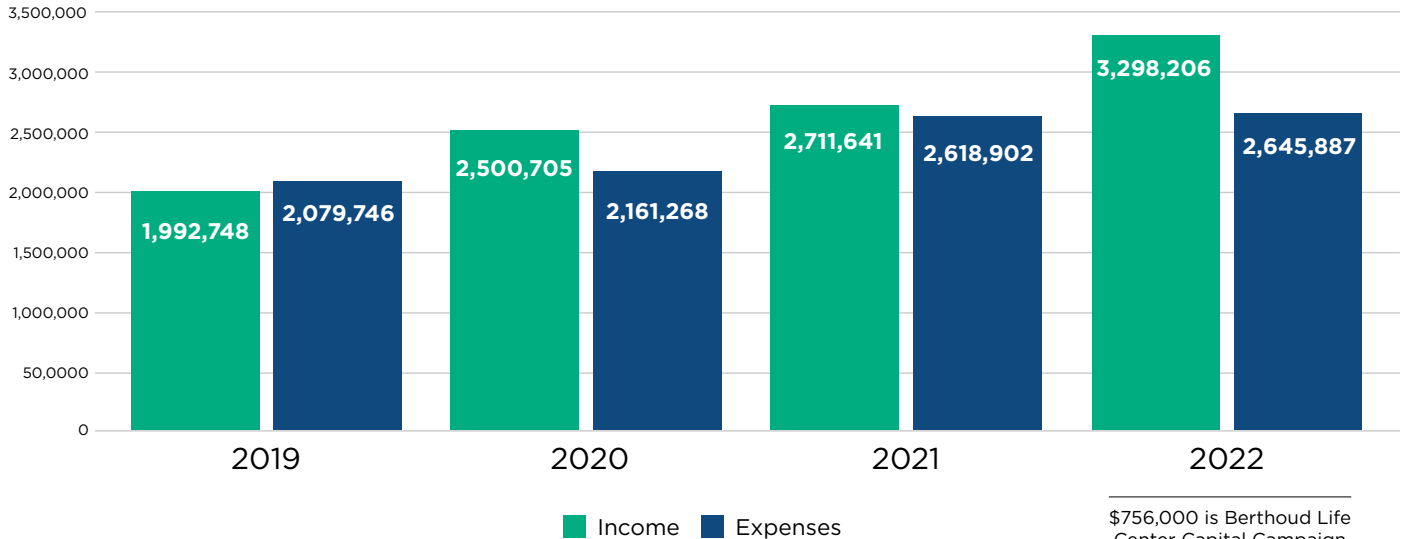
Vision

Together, we are creating a kinder, more neighborly community through help, resources, and hope.

Financial Report

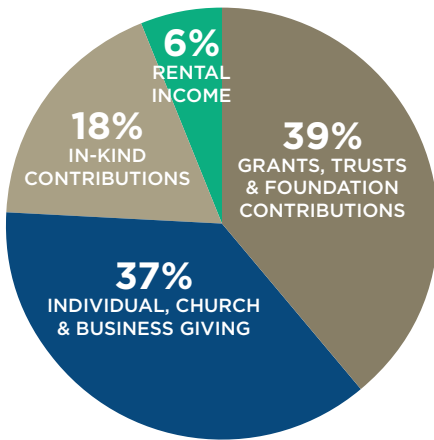
Thanks to the community support, HNS has been able to grow and meet increasing needs over the past four years, and we are looking forward to continuing to serve the individuals and families in need.

INCOME AND EXPENSES 2019-2022



\$756,000 is Berthoud Life Center Capital Campaign designated funds.

FYE JUNE 2022



REVENUE
2021-2022

REVENUE 2021-2022

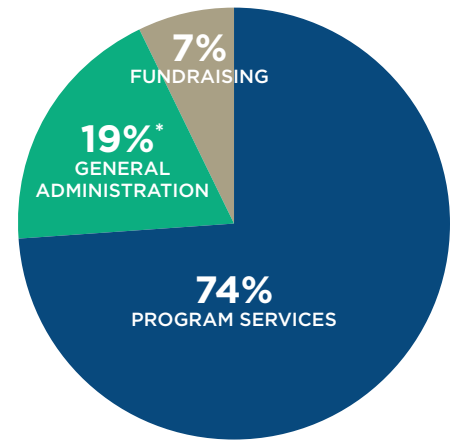
Grants, Trusts & Foundation Contributions	1,289,648
Individual, Church & Business Giving	1,217,956
In-kind Contributions	588,589
Rental Income	202,013

Total Revenue **\$3,298,206**

EXPENSE 2021-2022

Program Services	1,971,544
General Administration*	493,282
Fundraising	181,061

Total Expense **\$2,645,887**



EXPENSE
2021-2022

THE HNS TEAM

- **STAFF:** 17 full time, 16 part time, 4 are bilingual
- **VOLUNTEERS:** 241 volunteers invested **13,758** hours valued at **\$433,510.80**

*Includes management and oversight of Life Center and Life Center Partners

Providing Help for today... and Hope for tomorrow

Food, water, clothing, sleep, and shelter are the bare necessities for anyone's survival (Abraham Maslow's Hierarchy of Needs). For many people, these basic needs cannot be met without the aid of charitable organizations like House of Neighborly Service. A reliable place to receive resources can be what's needed for a person to focus on obtaining safety and stability.



House of Neighborly Service Programs

FOOD

The HNS food pantry is often the most immediate emergency assistance that an individual or family can receive. Food baskets include groceries for up to 7 days of meals and can often meet unique dietary needs. To accommodate the houseless, baskets are available that do not require refrigeration or preparation and can be accessed 4x a month. Baskets may include hygiene items, senior supplements, and pet food.

CRISIS PREVENTION

HNS partners with utility providers, pharmacies, and gas stations to help meet a client's urgent needs. By receiving emergency assistance, housing is stabilized, utility shut-offs prevented, vital prescriptions obtained, and critical transportation is ensured.

FAMILY PROMISE OF LARIMER COUNTY

HNS supports families with children that are experiencing homelessness through Family Promise where the top priorities are shelter, stability, and sustainable employment. This program works to develop solutions that address and overcome barriers to housing—moving from homelessness toward self-sufficiency. Families are encouraged to apply and engage with one or more arms of the program: Shelter Program, Bridge Housing, and/or the Day Center.

GUIDING CONNECTIONS

formerly 137 Homeless Connection

HNS Serves the adult homeless population by providing encouragement, support, and peer navigation while working to stabilize and address immediate and future needs.

FAMILY NAVIGATORS

In an effort to prevent at-risk families from entering the child welfare system, families work with a Family Navigator for crisis prevention and to address barriers that are preventing them from optimal function.

CLOTHING PROGRAM

The Clothing Boutique is available for all to shop *for free* for clothing, shoes, and small household items year-round. The boutique is stocked exclusively by community donations, including partnerships with several local retail businesses.

PARENTS AS TEACHERS (PAT)

PAT is a free parent education program aimed at creating a healthier family system through education and support and is available to families with children birth to age 5 or families who are expecting a child. Parents learn about each stage of their child's development, activities to use with their child, and receive support for parenting questions and concerns.

WRAP-AROUND SERVICES

HNS also maintains a birthday closet for children, sponsors a Christmas program, screening for city funded programs, and makes hundreds of referrals to partner agencies.

“ You saved me a lot of pain. I needed food, especially milk and eggs. The first week of the month is very hard.” Mark W.

House of Neighborly Service Programs

5,405 (2,293 new)
Residents in Need
(unduplicated)

BASIC NEEDS/CRISIS PREVENTION

FOOD PROGRAM

Loveland and Berthoud

- Distributed 7,896 food baskets
- Providing groceries for up to 444,321 meals
- Valued at \$625,488.20
- 370,267.7 pounds of food distributed

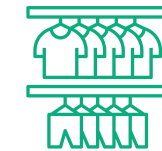


Food Program

UTILITIES

Loveland and Berthoud

- Prevention of 768 utility shut-offs
- \$429,190.63 total assistance
 - \$6,742 City of Loveland Hand Vouchers



Clothing

CLOTHING

Loveland

- 89,537 items were distributed
- 3,950 household visits

TRANSPORTATION

Loveland and Berthoud

- 494 Households received a total of \$12,433 in assistance for medical and job-related needs



Utilities

PRESCRIPTION ASSISTANCE

Loveland and Berthoud

- 69 people received prescription assistance - \$2,856.77 total assistance



Prescription Assistance

FAMILY SUPPORT

PARENTS AS TEACHERS (PAT)

Loveland and Berthoud

- 38 households received parent education
- Serving 61 children ages 0-5

FAMILY NAVIGATORS

Loveland and Berthoud

- 87 at-risk families received support
- 203 children were served



Transportation

42,033 Services Provided



**Family
Promise**



**Back to
School**



**Family
Support**



**Holiday
Programs**



**Homeless
Programs**

HOMELESS PROGRAMS

FAMILY PROMISE OF LARIMER COUNTY

(families with children only)

Loveland

- 187 people received services, including 106 children, through:
 - The Shelter Program
 - Bridge Housing Program
 - The Day Center
 - Basic need service
 - Case management

GUIDING CONNECTIONS

formerly 137 Homeless Connection (adults only)

Loveland

- 486 people received services at 137 Homeless Connection from January through July:
 - Day center usage (4,636)
 - Showers (1,448)
 - Laundry (302)
- July through December served through:
 - Case management through the City of Loveland motel program, camp site visits, library and street outreach interactions, and Front Porch Ministries

WRAP AROUND SERVICES

Loveland

- 500 children received back to school supplies
- 404 children received birthday gifts from the Birthday Closet
- 81 households received Thanksgiving Food Baskets
- 331 households received Christmas Food Baskets

Berthoud

- 113 children participated in Homework Helpers tutoring program
- 66 households received Thanksgiving Food Baskets
- 81 households in Berthoud received Christmas Food Baskets

HNS Christmas Program

- 1,620 toys were given for 578 children
- 225 Holiday gift cards were distributed (teens and food)

The Life Centers in Loveland and Berthoud follow the nationally recognized bundled-services model for social service delivery. This model was born out of the realization that programs built to help people climb out of poverty were often underutilized due to scheduling conflicts, transportation barriers, and a lack of awareness that the program existed. The integrated, co-located services at the Life Center solve those issues! People in need of help and resources are welcomed to one, central place to have a majority of their needs met.

Along with the help offered at HNS there are many other resources available at each Life Center where partner agencies and nonprofits are working together through:



THE LIFE CENTER IS A PLACE WHERE:

- Children, seniors, individuals, and families get the help and support they need in times of crisis.
- Social service agencies and ministries share the same goals under the same roof: safety and stability for at-risk populations.
- Volunteers contribute their time, resources, and talents to helping others.
- Community members gather to socialize, learn, and create.

LOVELAND LIFE CENTER PARTNERS

- House of Neighborly Service
- Birthline of Loveland
- Children’s Speech & Reading Center
- Church at Loveland
- Department of Human Services: Children, Youth, and Family Division
- He Will Restore Ministries
- Kingdom Way Ministries
- Larimer Health Connect
- Neighbor to Neighbor
- Nighlight Christian Adoptions
- Safe Families for Children Alliance
- Sozo Freedom Steps Ministry
- St. Matthews Medical Clinic
- St. Raphael Counseling
- Starfish Ministries
- This Restored Heart
- Treasure Exchange
- Little Willows
- Volunteer Income Tax Assistance
- Sunrise Medical Mobile Unit

BERTHOUD LIFE CENTER PARTNERS

CURRENTLY HOSTED AT GRACE PLACE

- House of Neighborly Service
- Alzheimer’s Caregiver Support Group
- Disabled Resource Services



COMING SOON!



JOIN A LEGACY BUILD

Scan the code to learn more, or visit bit.ly/3ZAWRcA.

CAPITAL CAMPAIGN: Berthoud Life Center

Berthoud is a fast-growing community with an influx of new homes. The need to connect to resources has grown tremendously. Since 2018, House of Neighborly Service in Berthoud has seen a 271% increase in service visits and can no longer remain mobile (currently hosted twice a week at Grace Place Church in Berthoud). The Berthoud Life Center will be the new location for House of Neighborly Service and also provide affordable space for existing non-profits, welcome other much-needed resources, and encourage people to come together and collaboratively serve the Berthoud community.

This project will also provide meeting rooms and community space for groups and businesses to meet, collaborate, support and strengthen the individuals and families of Berthoud. The need for mental health resources for teens is a high priority for our community as well as a place for youth activities and a place for seniors to gather. The Berthoud Life Center highly values these initiatives and is dedicated to supporting these critically important community needs.

People from all walks of life will be able to benefit from the Berthoud Life Center. Volunteers, seniors, teenagers, new moms—all are welcome to attend a class, connect to resources, see an art show, celebrate the milestones of life and much more.

Our sincerest appreciation to the following foundations and individuals that have chosen to significantly support the Berthoud Life Center Capital Campaign from the early stages of planning:

- The Berthoud Community Fund
- Doyle and Luvesta Frances Jones Fund, a fund of the Community Foundation of Northern Colorado
- Birdsall Family Fund, a fund of the Community Foundation of Northern Colorado
- Kenneth and Mary Mesikapp
- Kent and Elnora McCloughan
- NOCO Cares
- Brad and Davon Cook



SAVE THE DATE FOR
ROPE FOR HOPE!
SEPTEMBER 23,
2023

Scan the code to learn more, or visit
www.honservice.org/fundraising.

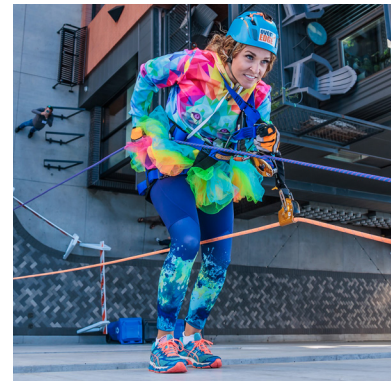
A Community Effort in Raising Funds

On September 24th, House of Neighborly Service sent 48 people, with each raising a minimum of \$1,000, to rappel over the wall of the 6-story parking garage at The Foundry in downtown Loveland for our annual fundraiser, Rope For Hope led by Over the Edge Global. The event raised more than \$119,000 (goal was \$100,000) to benefit individuals and families challenged by the effects of poverty or situational crisis with basic need services in Loveland, Berthoud, and the surrounding area.

Thank you to our sponsors: Amazon (Presenting Sponsor), Layman Lewis Financial Group, Freddy's, Independent Financial, First National Bank of Omaha, Ben Emslie REMAX Real Estate Group, JM Exteriors, Waypoint Bank, First Western Trust, SCHEELS, rappellers, and volunteers!



I loved the rappelling! It was exciting and fun and the symbolism of offering a rope to someone on the edge of a cliff or circumstance is profound. RFH provided an opportunity for me to get friends, neighbors, businesses and others engaged in supporting our community through House of Neighborly Service. I believe that loving and supporting our neighbors is good for everyone. It our collective calling.” Katy Craig, HNS Volunteer and RFH Top Fundraiser (\$11,365)



Donate a “treasure” and buy a “treasure”!

A new store is in town, full of wonderful treasures to be found! Treasure Exchange is a thrift store, owned and operated by House of Neighborly Service, that is open to the public to shop at low-cost for clothing, jewelry, purses, shoes and home décor. The store is stocked by community donations from the overflow of the Clothing Boutique, which is still free for House of Neighborly Service clients.

Income generated from Treasure Exchange supports the programs and services of House of Neighborly Service. Hours are Monday-Thursday, 10am to 4pm; the first Thursday of the month hours are noon to 7pm. Treasure is located at the Life Center, 1511 E. 11th Street, Loveland.



Treasure Exchange has been a lovely addition to the House of Neighborly Service. Instead of passing excess items on to other non-profits, we were able to create a beautiful store for ALL to shop in. All revenue goes right back into the work of HNS.” Cherri Houle, Executive Director

Volunteers

As always, the incredible support of our volunteers was a critical part of everything we accomplished in 2022. Without the volunteers that we have, HNS would not be able to conduct programs, raise funds, or serve clients. There is an extraordinary amount of good work that simply would not be getting done if not for the volunteers who selflessly give their time and talents to their Loveland and Berthoud communities.

In total, 241 volunteers contributed their time to support the mission of House of Neighborly Service by bringing help, resources, and hope to those in need, valued at \$433,510.80.

To each of them, we say: *Thank You!*



Treasure Exchange

Ways to Support HNS

- Become a monthly donor
- Corporate Partnership or Sponsorship
- Make a gift of stock or consider HNS in your planned giving
- Make a contribution in memory of a loved one
- Workplace giving opportunities (Benevity, United Way, etc.)
- Volunteer at HNS
- Donate goods (food and/or clothing)
- Follow us on social media and share our impact with your social group

Contributions to House of Neighborly Service of \$250 or more per year may qualify for the State of Colorado's Homeless Contribution Tax Credit (HCTC, formerly Enterprise Zone). HCTC provides a state income tax credit to Colorado taxpayers who contribute to eligible homelessness-related projects within Colorado.

- It decreases the amount of taxes you owe.
- It gives you an opportunity to invest in your community.
- It lets you direct the use of your dollars in ways that have more immediate and personal meaning for you and your family.

House of Neighborly Service

1511 E 11th St., Suite 100

Loveland, CO 80537



House of Neighborly Service

WWW.HONSERVICE.ORG

Thank You!



My heart is full of gratitude for the amount of resources and funds we have received in 2022. Your gifts have helped bring critical resources to thousands in need this year. Thank you!

Cherri Houle, Executive Director